



Virginia Heat Pump Upgrade Rebate Application

The Heat Pump Upgrade Program provides rebates for upgrades of heat pump equipment for Dominion Virginia Power residential customers. This service must be provided by a participating contractor and must meet all program requirements. For a list of participating contractors, please visit www.dom.com/contractorsearch.

VA-RHPU-REBATE-0516

The Virginia State Corporation Commission approval period for this program is expiring. If you would like to participate, you must complete the service with a participating contractor by December 24, 2016. To be eligible, your rebate application must be postmarked by February 7, 2017 if sent by mail. If submitted online by your contractor, it must also be entered by February 7, 2017. It is the responsibility of the customer to ensure all additional requested documents are submitted along with your application package for the rebate to be successfully processed. For questions, please call 1-888-366-8280.

**Please complete this application and mail it to the address provided below along with:
A copy of the dated Sales Receipt** from the participating contractor who performed the work, and the **AHRI Certificate**.

Mail to: Honeywell Smart Grid Solutions • Offer H544912 • P.O. Box 130016 • El Paso, TX 88513-0016
(Please do not send this form with your utility bill payment.)

Customer Information

Name on Dominion Account: _____

Dominion Virginia Power Account Number:

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Service Address: _____

City: _____ State: _____ Zip Code: _____

Email Address: _____ (We will confirm receipt of your application via your e-mail address)

Home Phone: (_____) _____ Work Phone: (_____) _____

Choose one: Send rebate check to me **or** I authorize direct payment of the rebate in the amount of \$_____ to the contractor specified in this document and recognize that I have received the equivalent value of this amount through services provided.

Does the existing system or replacement heat pump use natural gas, propane or oil for heating? Yes No

What type of residence do you live in? Single-Family Single-Family attached Condominium Multi-Family Mobile Home

Do you: Own Lease Do you have authority to approve work on the property? Yes No

The following two questions are optional:

- 1. Did the rebate incentive offered by Dominion have any influence in your decision to have the work performed? Yes No
- 2. Would you like to receive emails with other energy saving tips and program information? Yes No

Dominion Virginia Power Terms and Conditions

1. Service must be performed after August 1, 2012.
 2. Rebate application must be postmarked within 45 days of the service date.
 3. Customer premise is eligible for one upgrade per unit during the five-year Program time period. Each application is limited to one unit. Customers upgrading more than one unit must use an additional rebate application. Simultaneous participation in the Residential Heat Pump Tune-Up Program and the Residential Heat Pump Upgrade Program is prohibited.
 4. Work must be completed by a participating contractor in Dominion's Contractor Network. This participating contractor must be a member in good standing of the Contractor Network at the time of completion of work in order for the customer to qualify for a rebate.
 5. This Program is open to Dominion Virginia Power residential customers living in single-family residences, townhomes, mobile homes, and multi-family (apartments and condos) dwellings with an electric heat pump*. Customer must be on a residential rate schedule. Customers must be responsible for the electric bill and either own the home or be able to secure permission from the owner to have the upgrade completed. Units with gas/oil/non-electric or dual fuel do not qualify. Units installed as a replacement for equipment other than all electric equipment do not qualify.
 6. It is the responsibility of the customer to assure that all requirements for the rebate are met. Failure to provide any of the required information will delay processing of your application and could result in non-payment.
 7. Rebate payments are based on the date of service and invoice amount. Customers must abide by the rules and rebate levels in effect on the date of service.
 8. The dated sales receipt must match the date of service listed on the Heat Pump Upgrade rebate application form.
 9. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to available Program funds.
 10. Dominion Virginia Power and/or its designees including Program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews will be made at a time convenient to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate.
 11. Payment will be issued to the account holder and mailing address on record with the utility unless the customer has authorized payment be made to the contractor specified in this document.
 12. Please allow up to 90 days from the date all required information is received to process your rebate.
 13. Service must be completed in accordance with all laws, codes and other requirements applicable under federal, state and local authority.
 14. You are urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
 15. Dominion Virginia Power, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating contractor.
 16. The customer hereby agrees to indemnify, defend and hold harmless Dominion Virginia Power, its parents, subsidiaries, employees, affiliates and agents from any and all liability associated with this project.
 17. I understand that I may be contacted by Dominion Virginia Power via survey or questionnaire to provide feedback on my satisfaction with the Program.
 18. I understand that Virginia Electric and Power Company (the "Company") retains all rights to energy and demand reductions that result from measures installed under this Program for a maximum of four years, and that the Company may use such energy and demand reductions to participate in load management programs, demand response programs, or auctions operated by PJM Interconnection, L.L.C. ("PJM"), the regional electric transmission entity of which the Company is a member. The Company may share my pertinent customer information with PJM and with the Company's agents and contractors for purposes of this Program. Pertinent customer information includes, but is not limited to, account holder name, account number, energy usage and billing information, address, other contact information, and other information necessary to implement and monitor the Program including other information as required by PJM.
- *New construction also qualifies, but a unit of 15 SEER or higher must be installed. Homes that are all electric with baseboard heat, or electric furnaces are also eligible.

By signing this application, I agree to the above terms and conditions. I certify that I am the Dominion Virginia Power customer and owner or lessee of the residence described above.

Customer Name (please print) _____

Customer Signature _____

Date _____

www.dom.com/heatpumpupgrade • Call 1-888-366-8280 for more details.

VA-RHPU-REBATE-0516



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Participating contractor should complete this side of application.

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The following work items must be completed in order for the system to qualify for an upgrade rebate.

Contractor Name: _____ Date of Service Completion: _____
Contractor Mailing Address: _____
City: _____ State: _____ Zip Code: _____
Contractor Phone Number: (_____) _____ Email Address: _____

HEAT PUMP UPGRADE

Please use a separate form for each additional unit upgrade.

PREVIOUS UNIT

Previous unit information is **REQUIRED** to qualify for incentive.

Type: Air Source Heat Pump Central Air Conditioning with Electric Heat Geothermal Heat Pump Closed Loop Water to Air
 Geothermal Heat Pump Closed Loop Water to Water Geothermal Heat Pump Direct Geoexchange (DGX) None

Condition: Operational Failed

Year Installed: _____ Tonnage: _____ (1.5 to 5) Airhandler Location: _____

Condenser Make: _____ Condenser Model: _____

Condenser Serial Number: _____

Coil Make: _____ Coil Model: _____

Efficiency Ratings SEER: _____ (Up to 24) EER: _____ (Up to 18)

Space conditioned by previous unit must not have used Oil, Propane or Natural Gas for heating.

REPLACEMENT UNIT

Type: Air Source Heat Pump Geothermal Heat Pump Closed Loop Water to Air
 Geothermal Heat Pump Closed Loop Water to Water Geothermal Heat Pump Direct Geoexchange (DGX)

Tonnage: _____ (1.5 to 5) AHRI Reference Number: _____

Condenser Make: _____ Condenser Model: _____

Condenser Serial Number: _____

Coil Make: _____ Coil Model: _____

TXV Installed? Yes No

Efficiency Ratings SEER: _____ (14.5 to 24) EER: _____ (10 to 18) HSPF: _____ (8.2 to 11) COP: _____ (1.5 to 8)

Available Incentive: Tier 1: SEER 14.5+ and HSPF 8.2+ = \$200 Tier 2: SEER 16+ and HSPF 8.7+ = \$250

AHRI Reference number can be obtained at www.ahridirectory.org

Total Amount Requested: \$

***Rebate can not be processed with any missing information or blank fields.**

I certify that an upgrade has been completed, including all of the applicable actions indicated above, and I have increased the system efficiency to the best of my ability, and the system is operational.

Technician Signature

Date