

LIMITED WARRANTY

MAINTENANCE RESPONSIBILITIES

Congratulations on the purchase of your new home comfort system! We want you to enjoy your system for many years to come and are providing the following information to help you.

Warranty Information

Your system comes with a limited 10 year warranty on parts. **M.E. Flow has registered your warranty.** To protect your warranty, your new system requires routine maintenance. As a rule of thumb, any failure of an internal component is covered under the manufacturer's warranty, unless it fails due to neglect or failure of the equipment owner to perform preventive maintenance.

Eligibility for warranty coverage requirements include the unit be "maintained by a licensed HVAC service provider...Failure to conform to such specificationshall void this limited warranty."

Most manufacturers may request written documentation showing that proper preventive maintenance has been done.*

Maintenance

The number one reason for service problems is dirt due to lack of maintenance. **Service maintenance plans** are a smart way to maintain the requirements of the warranty.

*Inspections must be performed by a licensed HVAC contractor with results documented; simply having a service agreement is not evidence of proper documentation.

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The old adage is true--"An ounce of prevention is worth a pound of cure." You already know the importance of changing the oil in your car and rotating the tires--it's no different for your new home comfort system.

Air Conditioning

Have your system serviced before the heavy use months. Keep the outdoor unit clear of brush and heavy vegetation.

Heating

Have your system serviced before the heavy use months.

Heat Pumps

Heat pumps require the same maintenance as an air conditioner. Keep the unit clear of snow and ice build up during the winter months.

Filters

- *Standard disposable filters* should be changed monthly.
- *High Efficiency media filters* should be changed every 6-12 months.